



दक्षिण मध्य रेलवे దక్షిణ మధ్య రైల్వే South Central Railway

प्रेस विज्ञप्ति

పత్రికా ప్రకటన

Press Release



PR No. 539

Dt: 14th November, 2021

SCR's Advisory to Rail Passengers

- *Passenger reservation facility will not be available between 23:30 hrs to 05:30 hrs from the intervening night of 14th- 15th November to intervening night of 19-20th November 2021*
- *Trains will be operating with regular (pre-COVID) train numbers. Passengers to kindly note the same.*

As part of preventive measures to contain Covid-19 pandemic, Indian Railways has been introducing train services in a phased manner. Accordingly, some trains during this period had been introduced to operate as Special trains with Special fares. Now, Indian Railways has decided to operate MSPC & HSP train services, included in the Working Timetable 2021 with regular train numbers and fares as applicable for the concerned classes of travel and type of train, as per extant guidelines.

Accordingly, Indian Railways are updating the train numbers of reserved train numbers to reflect this change. Since huge amount of past (old train numbers) and current passenger booking data are to be updated in all Mail/ Express trains, this is being planned in a series of carefully calibrated steps and implemented during night hours in order to minimize impact on ticketing services.

As part of this Railways' efforts to normalize passenger services and revert back in a phased manner to the pre-covid levels of service, the Railways Passenger Reservation System (PRS) will be shut down between 23:30 hrs to 05:30 hrs from the intervening night of 14th- 15th November 2021 to the intervening night of 19-20th November 2021. During these 6 hours (from 23:30 to 05:30 hrs) period, no PRS Services (ticket Reservation, current booking, cancellation, etc) will be available. Except for the PRS services, all other enquiry services including 139 services will continue to work uninterruptedly. In this regard, passengers are advised to kindly:

- Note the Non-availability of ticket booking reservation facility during the above-mentioned dates and timings.
- Take note of the change in train numbers. While passengers are being sent SMS messages informing the revised train numbers, they can also get the details about the change in the train numbers near enquiry counters / help desks at the relevant stations.

Any inconvenience caused to the rail passengers due to the above is kindly regretted. South Central Railway seeks the co-operation of all its rail users for ensuring a safe and hassle-free rail travel and support Indian Railways in the effort to normalize and upgrade the passenger services.



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